



Outstanding engines and perfect service, Hirth Engines stands for unmatched engineering solutions worldwide with over 90 years in the aviation business, over 1 million engines sold, more than 30 years in UAV engine production and over 60 years in two-stroke engine production.

**We are searching for a**

## AFTER SALES MANAGER (M/F)

You are responsible for the strategic development of our "After Sales" segment and takes on the important role of the central interface function between customer, sales and our production and development department. Our customer relationships do not end with the sale of the engine or products, but rather continue to exist over the entire useful life of a product or service, true to the principle "after the purchase is before the purchase".

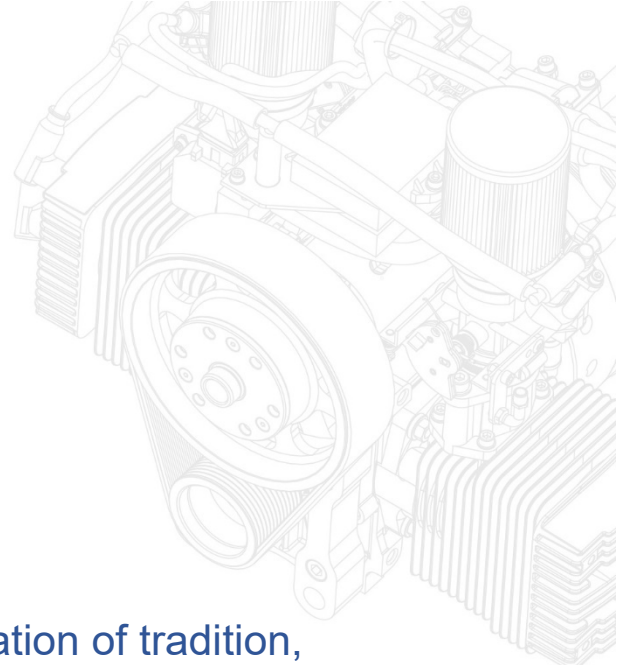
### Your Tasks

- Organization and management of the service area
- First point of contact in all support topics of the customers including repairs troubleshooting and spare parts inquiries
- On-site customer visits (worldwide)
- Control and scheduling for all service activities
- Monitoring of service tasks such as scheduling, warranty, and repair tasks
- Preparation of the quotations and invoices
- Monitoring and tracking of findings
- Technical and commercial after-sales support for projects
- Organization and management of customer training at the customer

### Your Profile

- Technical studies in industrial engineering, mechanical engineering or similar are an advantage
- At least 5 years of professional experience in the aftersales segment
- Management experience could be beneficially
- Fluent in German and very good English skills
- Willingness to travel
- High level of self-organization
- Good knowledge of MS Office and ERP-Systems
- A high level of initiative and motivation paired with a hands-on mentality
- Excellent social skills, ability to work in a team and flexibility
- Trustworthy and convincing demeanour with communication and presentation skills

Is this your approach? Then apply at [career@hirthengines.com](mailto:career@hirthengines.com) and become part of a team that impresses with its industry-leading know-how, technology, and innovation.



This powerful combination of tradition, excellence and creativity has made Hirth at the forefront of a competitive industry and market leader in two-stroke engine technology. Help us to support our customers in the best possible way with the **#ThePowerOfHirth** because service is our success.

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[www.hirthengines.com](http://www.hirthengines.com)